



## ABOUT YALE NEW HAVEN HEALTH SYSTEM CENTER FOR HEALTHCARE SOLUTIONS

Yale New Haven Health System Center for Healthcare Solutions (YNHHS-CHS) is part of a diverse healthcare system that includes acute care and specialty hospitals. As the recipient of numerous federal grants and contracts with governmental and private entities related to emergency preparedness, healthcare associated infections, health information technology and patient safety programs, YNHHS-CHS develops and adapts healthcare-focused best practices and evidence-based programs that address today's healthcare delivery challenges. Leveraging a broad understanding of healthcare systems, extensive expertise and a national network of partners and subject matter experts, YNHHS-CHS disseminates programs, services and consultations in 47 states and territories across the country and internationally through assessments, planning, education and training and program evaluation. YNHHS-CHS provides comprehensive, cost-effective, advanced patient care characterized by safety, clinical and service quality.

YNHHS-CHS is the lead organization of an Agency for Healthcare Research and Quality (AHRQ) consortium focused on Accelerating Change and Transformation In Organizations and Networks (ACTION). The consortium conducts studies that enhance how healthcare organizations address a variety of issues including improvement of patient care outcomes, clinical quality and the use of health information technology.

For more information on how YNHHS-CHS can help your organization: Please visit [www.ynhhs.org/healthcaresolutions](http://www.ynhhs.org/healthcaresolutions) or contact us at [center@ynhh.org](mailto:center@ynhh.org) or (203) 688-3224.

### YNHHS-CHS programs and services focus on:

#### HEALTHCARE ASSOCIATED INFECTIONS

- ▶ Delivering education and training programs in multiple modalities that address the Joint Commissions National Patient Safety Goals
- ▶ Providing an infection control policy and procedure manual template that meets regulatory standards and can be adapted to address your facility's unique needs
- ▶ Linking your organization's clinical experts in infection control, hospital epidemiology and patient safety with national subject matter experts in these topics

#### PATIENT SAFETY

- ▶ Delivering education and training programs in multiple modalities
- ▶ Providing evidence-based teamwork training using TeamSTEPPS® (Strategies and Tools to Enhance Performance and Patient Safety)

#### EMERGENCY PREPAREDNESS

- ▶ Assistance with assessment and evaluation of emergency operations plans, emergency management plans and continuity of operations
- ▶ Planning of mass casualty care, mass fatality management, continuity of operations and evacuation
- ▶ Assistance with developing and implementing a comprehensive exercise program
- ▶ Delivering education and training solutions to meet national standards



Center for Healthcare Solutions

**YALE NEW HAVEN  
HEALTH**